

MCC Learning Centre drives down operational risk using training solutions from Immersive Technologies

19 January, 2012

African based MCC Contracts have released details of its improved operator training programs which integrate advanced simulator training technology from leading global supplier Immersive Technologies as a key method of safely training, assessing and measuring performance.

Operated from the MCC Learning Centre based in Johannesburg, South Africa, the simulator based training programs aim to improve Return On Investment (ROI) of its growing equipment fleet by raising the bar on its asset utilisation ratios and operating expenses.

Operator competency is declared only once a trainee had completed the full training program which includes the Mining Qualifications Authority (MQA) certification process; a certification the MCC Learning Centre recently achieved training accreditation for by South Africa's Mining Qualifications Authority.

MCC currently utilises three Immersive Technologies' Advanced Equipment Simulators at the learning centre, complete with modular machine units (Conversion Kits®) for Caterpillar haul trucks and Liebherr excavators/shovels. These units are supported by a comprehensive package of training and services to increase the benefit and utilisation of the simulator technology.

MCC Group Organisational Manager, Pieter Page said, "The MCC Learning Centre was opened in January 2011, with the primary aim of developing professional operators to significantly increase the utilisation of our asset base and reduce our operating costs" through a program structured around the "key principles of asset productivity, machine care and safety."

"We have invested in the most advanced simulator technology available in the world today, with important benefits being the accurate measurement and benchmarking of competence levels, the identification of performance gaps and the ability to focus training efforts on clearly identified skill shortcomings", says Page.

Five groups of mostly 'green' operators showed early in the program that "remarkable improvements" in the order of 35-65% in operator risk profile results could be achieved within just months between initial and final assessments.

Immersive Technologies' Chief Executive Officer, Peter Salfinger said, "Immersive Technologies is very proud to be involved with the ongoing success of the MCC Learning Centre. We are also very pleased that MCC have embraced our Training Systems Integration services, which supported the implementation of processes including operator risk profile analysis. We believe that MCC's focus on a data driven approach positions the MCC Learning Centre to drive ongoing strong results for MCC Contracts into the future."

The Learning Centre is now correlating live in-pit data obtained by machine health and production monitoring systems at each of the individual MCC mines against the simulator based training data. This will allow the company to develop an even clearer picture of its operator workforce and the return on their simulator investment.



Caterpillar® 793F Haul Truck simulation

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Advanced Equipment Simulators

“The data we have currently analysed from the monitoring systems are an exact match to the operator errors on the simulators,” said Riaan Scott, MCC Learning Centre Program Manager – Operator Training.

“Safe production is the key. Therefore we are looking at measures around reverse angles, spotting times and speeding. Once problems are identified we can create training scenarios that are focused on addressing the individual problems.”

Founded in 1972, MCC operates the largest earthmoving plant hire fleet servicing the civil engineering and earthmoving industries in Southern Africa. Its mining operations specialise in open-cut mining and are industry leaders in hard rock mining, environmental mining and planning, bulk earthworks and ground rehabilitation on the African continent.

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About Immersive Technologies

Immersive Technologies is the world’s largest and most proven supplier of surface and underground mining equipment simulators to the global mining industry. The company has achieved this unique position by focusing on its mission to make every mining and earthmoving equipment operator in the world safer and their employer more profitable through its simulation technologies. Immersive Technologies’ Advanced Equipment Simulators are helping hundreds of mining companies around the world to increase their equipment operators’ safety and site profitability through effective simulation training.

Immersive Technologies’ provides its customers with the most effective mining equipment simulators available. This is made possible through the formal exclusive licensing and technical information alliances Immersive has established with the leading Original Equipment Manufacturers (OEM), including: Caterpillar, Hitachi, Komatsu, Liebherr and P&H Mining Equipment. These unique alliances provide Immersive Technologies with exclusive access to the OEM’s proprietary and confidential machine technical information that is required to correctly simulate the OEM’s machines and is not available through other public, or dealer channels.

Immersive Technologies is dedicated to provide outstanding service. To deliver on this commitment the company has customer sales and support offices located close to its customers in Perth and Brisbane Australia, Salt Lake City USA, Calgary and Ottawa Canada, Santiago Chile, Johannesburg South Africa, Jakarta Indonesia and Kolkata India.

Immersive has the global mining experience, innovative technology, product range, OEM relationships, proven support commitment and industry vision to partner with you to ensure your simulator training solution delivers the significant results you expect.

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